

Standing Instruction Mandate Form for Postpay Bill Payment



APPLICATION FORM

CAF

TATA DOCOMO CUSTOMER INFORMATION

NAME
ADDRESS
CITY PINCODE
TATA DOCOMO TELEPHONE NUMBER ACCOUNT NUMBER
SERVICE TYPE ☐ CDMA ☐ GSM

BILL PAY OPTION

I wish to pay my TATA DOCOMO bills through ☐ (A) Auto Debit (Payment through your Bank Account)
(Please select any one option) ☐ (B) Auto Debit (Payment through your Credit Card)

CUSTOMER BANK ACCOUNT DETAILS (if opting for option A above)

Note : Please attach a cancelled cheque/self-attested photocopy of a cheque for the following account

BANK NAME
BRANCH NAME
A/C HOLDER'S NAME
JOINT A/C HOLDER'S NAME (if any)
ACCOUNT NUMBER
A/C TYPE ☐ Savings ☐ Current ☐ Overdraft A/C OPERATION ☐ Single ☐ Joint
9 digit MICR Code (indicated on the cheque leaf)

Debit Limit (Minimum ₹1000 and Maximum ₹5 Lac) ₹

• The billed amount or debit limit whichever is lower would be debited.

• If the billed amount is higher than the debit limit, amount equivalent to debit limit will be debited and the balance amount to be paid by the customer as per the available payment modes within the due date.

CUSTOMER CREDIT CARD DETAILS (if opting for option B above)

Note : Please attach a self-attested photocopy of frontside of your credit card

Select Card Type ☐ VISA ☐ MASTER CARD ☐ DINERS ☐ AMEX
Name (As it appears on Card) Card Issuer (Bank Name)
Credit Card Number Expiry Date (MM/YY)
Debit limit (Minimum ₹1000 and Maximum ₹5 Lac) ₹

• The billed amount or debit limit whichever is lower would be debited.

• If the billed amount is higher than the debit limit, amount equivalent to debit limit will be debited and the balance amount to be paid by the customer as per the available payment modes within the due date.

SERVICE ACCEPTANCE

I/We hereby declare that the particulars given on this form are correct and complete. I/We hereby apply for the TATA DOCOMO Bill Pay Facility subject to the terms and conditions appearing overleaf. An amount of ₹100/- may be charged to my bank account / credit card and the same may be adjusted against the bills issued by or on behalf of the Company.

SIGNATURE (Bank Account Holder / Card Holder)

SIGNATURE (Any joint account holders of bank account)

* Please affix rubber stamps in case of companies, partnerships, proprietorships, etc.

Place Date

SIGNATURE VERIFICATION REQUEST

The Branch Manager

Bank: Branch:

Dear Sir,

Sub: Mandate Verification for Account Number

This is to inform you that I/We have registered with the Facility to avail of the payment facility of TATA DOCOMO bills and charges. Such payments will be made from the above mentioned account and be routed to you directly or through the Reserve Bank of India's ECS mechanism. I/We authorise the bank to honour all such instructions. I/We further authorise the representative of the Company to get this mandate verified and registered with you. Mandate Verification Charges (if any) may be charged to my/our account.

Account/Card Holder's Sign Jt. Account Holder's Sign

Date Place

CERTIFICATION BY ACCOUNT HOLDER'S BANK

We hereby certify that the above account is currently operational and particulars furnished above are correct as per our records

BANK'S STAMP

AUTHORISED SIGNATORY DATE

INSTRUCTIONS

- Please ensure that the accompanying TATA DOCOMO Auto Debit Bill Pay Facility Application Form is complete in all respects.
- Please ensure that the following is attached with the form:
 - a) For Auto Debit (Bank Account) - a cancelled blank cheque or its self attested photocopy.
 - b) For Auto Debit (Credit Card) - self attested photocopy of the front side of the Credit Card.
- Activation of the Facility would be done in 14 working days from the receipt of the completed form or from the next billing cycle whichever is later. Payments, if any, due during this processing period will need to be made through other modes of payment.
- For any clarification, please call our Customer Care Helpline at 121

TERMS OF SERVICE

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The TATA DOCOMO Auto Debit Bill Pay Facility (via a designated bank account or designated credit card) is made available by Tata Teleservices Limited (TTSL) and Tata Teleservices Maharashtra Limited (TTML) (TTSL and TTML collectively referred to as "TTL" or "Company") through a system made available by itself or through third parties, subject to the following terms and conditions:

- The TTL CUSTOMER (herein after "Applicant") should provide true, accurate, current and complete information in the accompanying application form.
- The Applicant authorises the company and its authorised representative/s to verify the information furnished/filled-up in the accompanying form.
- The Applicant shall authorise the designated bank or credit card issuer (as the case may be) and seek their permission to auto debit the applicant's bank account or credit card account (or of any replacement / renewal card that may be issued on the card account in lieu thereof), on a recurring basis with such amount as explained herein below.
- The Standing Instructions issued by the applicant to the banker or credit card issuer with respect to the Facility will apply, for the amount authorised by the applicant under the Debit Limit field or for the actual billed amount, in the absence of Debit Limit amount, provided applicant's bank account has adequate balance, or the applicant's card is valid and in good standing with an adequate credit limit balance.
- The debit limit would be minimum ₹1,000 and maximum ₹5 lakhs as authorised by the customer at the time of filling of form. The billed amount or debit limit whichever is lower would be deducted. If the billed amount is higher than the debit limit, the amount equivalent to debit limit would be debited and it shall be the responsibility of the customer to ensure that the balance amount is paid to the company as per the available payment modes within the due date. If the customer fails to pay the balance amount within the due date, the company shall be at liberty to bar incoming/outgoing calls and or disconnect the connection.
- Applicant's bank account or credit card will be debited on or before the bill due date and applicant shall keep sufficient balance/credit limit for successful clearance under the mandate on or prior to the due date of invoice raised by the company. In case of the rejection of the transaction by applicant's bank or the issuer of credit card, for any reason, whatsoever, the applicant shall be liable to make payment of outstanding bill/s through normal payment modes together with interests and other late payment levies as applicable.
- The Applicant shall be liable to duly pay the full amount billed by the credit card issuer towards payments made to company pursuant to the said Facility, notwithstanding that the record of charges/payment transaction does not bear the applicant's signature or the imprint of the applicant's card.
- The Auto Debit Standing Instruction issued by the applicant on credit card, unless otherwise communicated to the credit card issuer in writing by the applicant, shall be binding for the validity period and subsequent renewal period of the card. Similarly, the Auto Debit Standing Instruction issued by the applicant with respect to the designated bank account shall lapse upon closure of the designated bank account or upon the bank refusing to honour the Standing Instruction for any reason/s or upon any moratorium being placed on the activities of the designated bank account.
- If one or more successive payments/instructions are not received/honoured before due date for the relevant bill, Company reserves the right to withdraw the services being provided pursuant to the Customer Application Form (CAF) and the Company reserves the right to withdraw the Facility without any notice to the applicant and to initiate any other action/proceeding as may be deemed appropriate by the Company.
- In the event the applicant's payment instruction is dishonoured by the designated bank for any reason whatsoever, penalty charge of ₹100 (or such other amount as specified by Company from time to time) may be levied per instance of dishonour.
- The Company reserves the right to withdraw the Facility at any time without assigning any reason and without being liable to provide advance notice.
- In addition, the Facility can be withdrawn upon termination of the relationship between the company and third party vendor(s) providing equipment / connectivity / integration / services which are necessary for continued provision of the Facility.
- Company disclaims all warranties of any kind, whether express or implied including without limitation any representation or warranty, regarding the use or the results of the Facility in terms of its correctness, accuracy, reliability, usefulness, completeness, continuity, uninterrupted access, timeliness or otherwise.
- The applicant shall not under any circumstances hold company responsible or liable for if any transaction is delayed or not effected or allowed by any reason whatsoever, or for any damages/compensation for any loss, damage etc incurred by the applicant on account of use, non availability or deficiency in the provisioning of the Facility. The applicant shall bear the entire responsibility for and risk associated with use of the Facility.
- Company shall not be liable for any direct, indirect, punitive, incidental, special or consequential damages whatsoever, including but not limited to the damages or losses resulting from:
 - a) The use or performance or inability to use or non-performance of the Facility.
 - b) The failure to provide the Facility.
 - c) The unauthorised access to or alternation of the transmissions or data that are carried on your instruction in good faith.
 - d) Any loss or damage incurred or suffered by the applicant due to any defect, error, failure or interruption in the provision of the Facility or any other matter related to the Facility.
 - e) Any events beyond the control of the TTL and/ or its service provider.
- The Company reserves the right to modify (with prospective or retrospective effect) these terms and conditions from time to time without being liable to provide any reason or notice therefore.
- In the event the applicant is dissatisfied with the Facility in any respect thereto, then the applicant's sole and exclusive remedy is to discontinue the use of the Facility.
- The Facility shall not be used for any purpose that is unlawful or prohibited under law or by the Company. The foregoing terms and conditions shall form an integral part of the CAF.
- The Applicant shall be responsible to pay/bear any taxes, duties or levies imposed in relation to Facility or form.
- The Applicant agrees to abide by the terms and conditions of the ECS/Auto Debit facility issued by the Reserve Bank of India/respective bank.
- The Company reserves the right to reject any application form without assigning any reason.
- Notwithstanding, anything herein above, it is understood that the Company is extending such facilities to make it convenient for and facilitate the applicant to make payment of services on or before due date and it is further acknowledged that the onus liability to make such payments within due dates specified in the bills raised by the company from time to time vests solely and absolutely with applicant.

Drop your completed form at any of our TATA DOCOMO Galleries