

Monthly TRAI Network Performance Report of Cellular Mobile Telephone Service - Network Service : 3G

Report for the month : QE Sep 13

Name of the Service Provider : Tata Teleservices Limited & Tata T

Name of Regulations : THE STANDARDS OF QUALITY OF SERVICE OF BASIC TELEPHONE SERVICE (WIRELINE) AND CELLULAR MOBILE TELEPHONE SERVICE AMENDMENT) REGULATIONS, 2012 (10 OF 2012)

Name of Service Area / City	Network Availability		Connection Establishment (Accessibility)			Connection Maintenance (Retainability)			POI
	BTSs and NodeBs Accumulated downtime (not available for	Worst affected BTSs and NodeBs due to downtime (%age)	Call Set-up Success Rate (within licensee's own network)	SDCCH/ Paging Chl. And RRC Congestion (%age)	TCH /Circuit Switched RAB Congestion (%age)	Call Drop Rate-Voice and Circuit Switched Voice Drop (%age)	Worst affected cells having more than 3% TCH drop (call drop) rate	%age of connection with good voice quality and Circuit Switched Voice	Point of Interconnection (POI) Congestion (No. of POIs not meeting the
1	5	7	8	9	10		14	15	16
Benchmark	≤ 2%	≤ 2%	≥ 95%	≤ 1%	≤ 2%	≤ 2%	≤ 3%	≤ 1%	≤ 0.5%
<i>The achievement of benchmark against each parameter is to be averaged over a period of one month as per the measurement methodology explained in Explanatory Memorandum to regulations</i>									
GUJ	0.00	0.0	98.87	0.10	0.57	0.78	1.41	99.76	0
RAJ	0.01	0.0	99.75	0.00	0.00	0.79	1.87	99.78	0
MP	0.00	0.0	99.60	0.05	0.02	0.87	2.68	99.82	0
KR	0.01	0.0	99.61	0.02	0.07	0.38	0.70	99.81	0
MH	0.01	0.0	98.40	0.09	0.37	0.21	2.84	100.00	0
KTK	0.06	0.1	99.43	0.43	0.21	0.44	0.85	99.20	0
HR	0.05	0.1	99.63	0.14	0.15	0.27	0.06	99.28	0
PB	0.10	0.1	99.70	0.16	0.04	0.39	0.60	99.19	0
UPW	0.09	0.4	99.65	0.22	0.05	0.34	0.76	99.29	0

SDCCH/Paging Channel —Stand-alone dedicated control channel.(GSM)/Paging Channel (CDMA)

TCH—Traffic channel, POI - Point of Interconnection

Note1: The traffic parameters under column 12 and 14 to be recorded during Cell Bouncing Busy Hour (Cell BBH), and the traffic parameters under column 8,9,10,11, 15 , 16,**Note 2 :** Pls. indicate here only number of Poles having Congestion >0.5%. Format for detailed Monthly Pole Congestion Report for Cellular Mobile Telephone Service has been prescribed separately (Format No. TRAI/QoS/CMTS/2 - POI) enclosed herewith**Signature, Name and Designation of the Authorised Signatory :****E-mail Address :****Mobile / Telephone No. :**