

Olive VME101



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1. Introduction

Congratulations on your purchase of Olive VME101 Photon Plus USB Data Modem Device.

The User Guide contains important information on the proper use and correct operation of Photon Plus USB Data Modem Device. We recommend that you read this manual carefully to ensure optimal performance

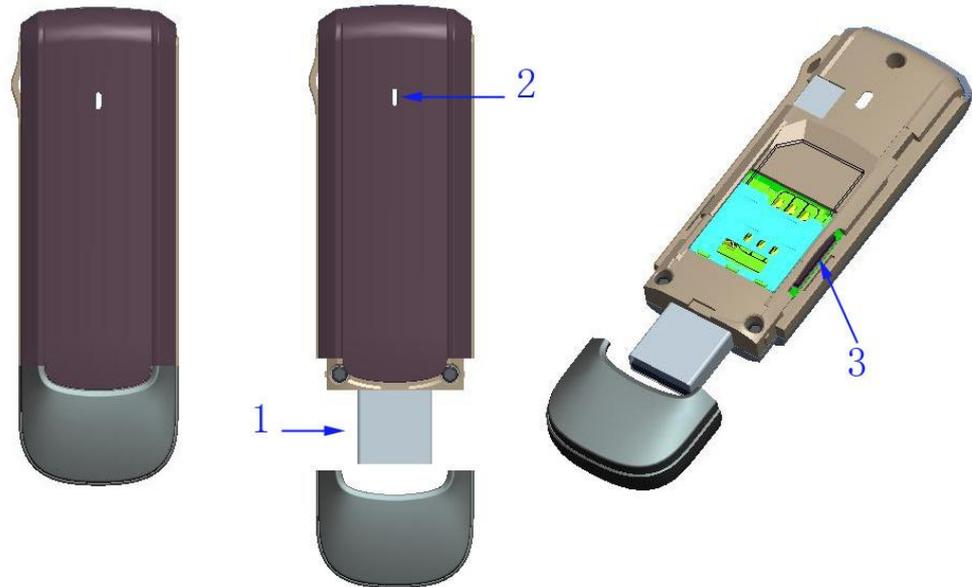
2. System Requirements

- PC with USB Port
- Windows 2000SP4 / XP SP2 / Vista Windows7 / Mac 10.5 / 10.6 / Linux OS
- Hardware configuration should satisfy the demand of the operating system.
- Display Resolution : Above 800x600

 Note:

If your PC has lower configuration, the performance of VME101 may be lower.

3. VME101 Appearance



9898A:EXP0801
 9898B:R44B

Please find below the description that you need to know to start using your device

Name	Description
1.USB Plug	
2. Indicator light	Power : Red light flash Link : Blue light flash
3. T-Flash Slot	Installing T-Flash card

4. Technical Specifications

Modem Type	USB Dongle NON-RIUM
Mode	EVDO REV A
Frequency (Band)	800 MHz
Antenna Type	Internal
Dimension	76.0*25.4*10.8mm
Internal Memory	1Gbit NAND+ 256Mbit DDR
Memory Card Slot Support	T-Flash
External Memory Support	Upto 32Gb

5. Inserting a Micro-SD Card

1. Remove the back casing and USB cap.



2. Insert the T-flash card.



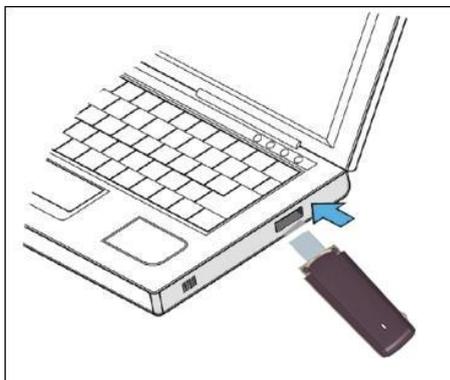
6. Using the device

For different operating system, the installation process is different. Please note the process for the following Operating Systems

Installation Procedure for Windows XP

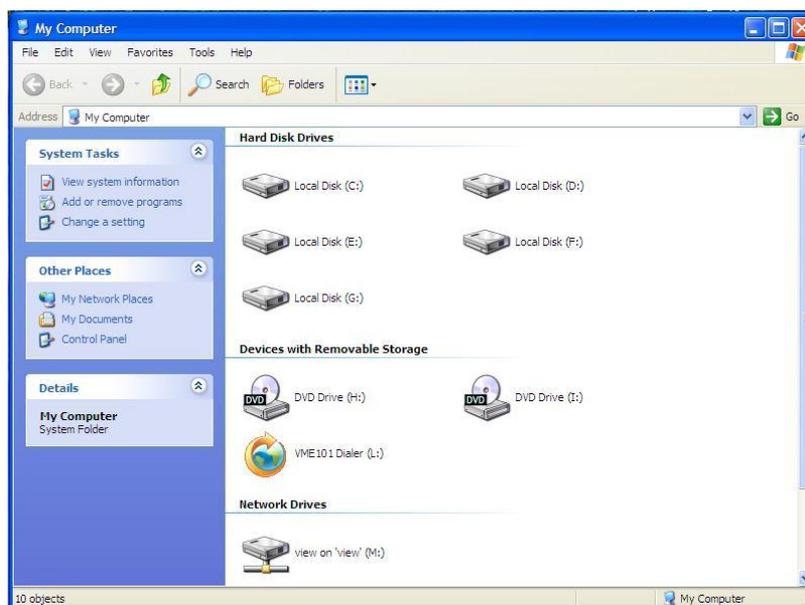
1. Connect VME101 with PC

Connect VME101 with PC via USB.



2. Install VME101 Dialer & Driver

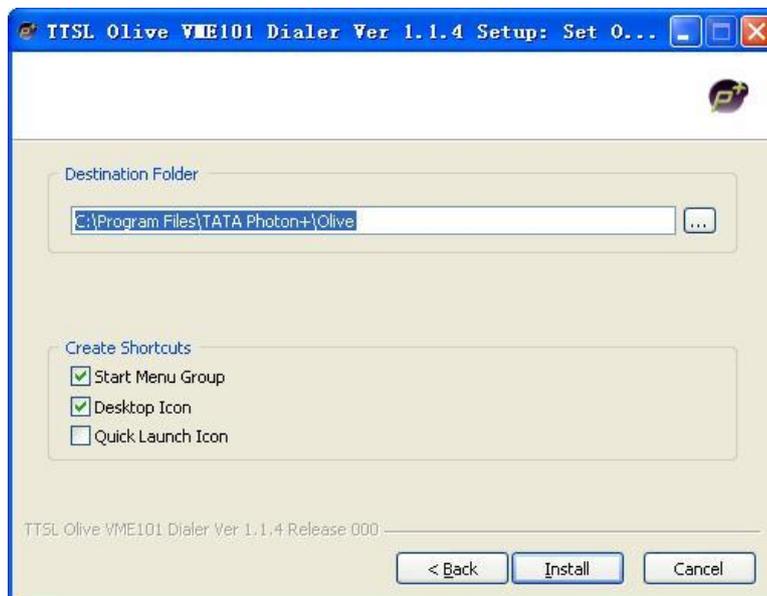
If PC opens the auto run function, it will pop up an installation interface. If not, please go to CD as shown in the figure below and open it and double click the “AutoRun.exe” file or right click and click on Autoplay.

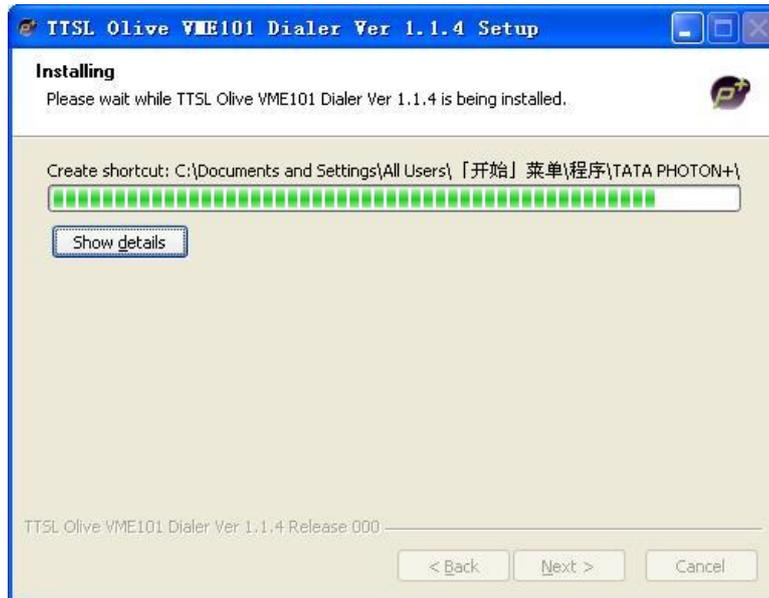


Please refer to the following screenshots for the further steps of installation



Click "Next and then "Install"





Please click on "Finish" button



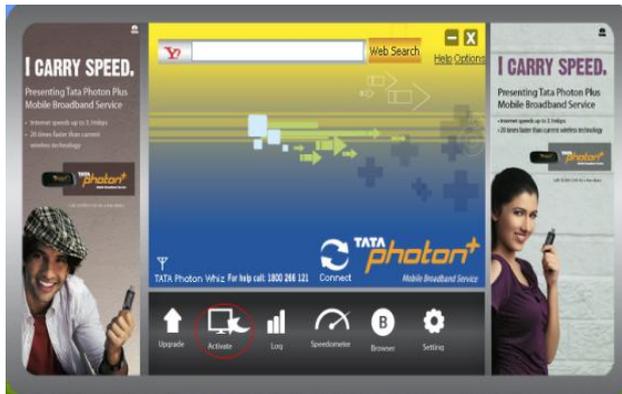
After installation, please go back to desktop, click on the icon "Olive Dialer"

The main interface appears

Notie: Please allow the OliveDcService.exe to run.

When the installation is complete, the following dialer appears

Please click on the “Activate” button as shown in the image below



Enter Password as “0000”



Please dial *228 and click on the “Activate Now” button





Once activation is successful, click on the “Connect” button and start surfing

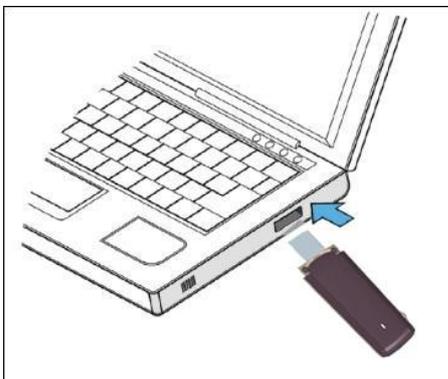
Un-installation of Application Software

1. Exit Management procedures.
2. Remove the VME101 device from the system then pull it out.
3. Open “Add/Remove program” in the control panel.
4. Accord the prompt, finish un-installation

Installation Procedure for Mac OS

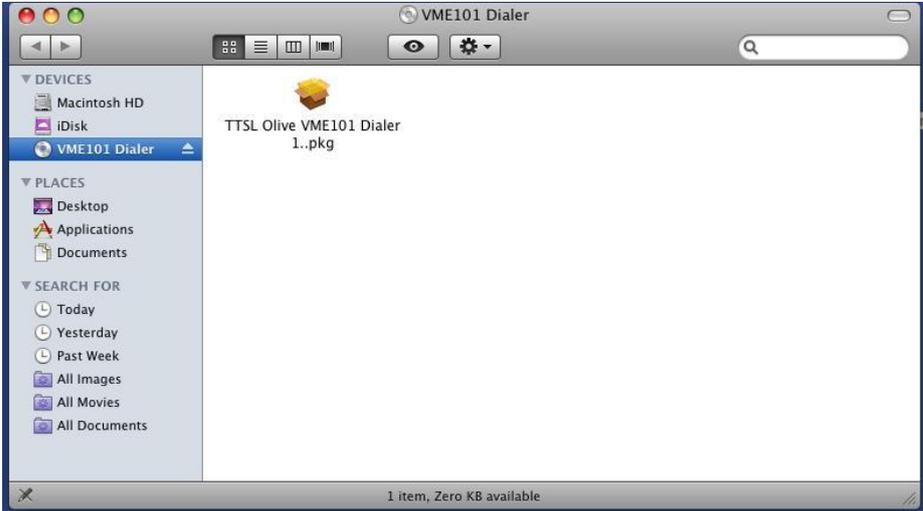
1. Connect VME101 with PC

Connect VME101 with PC via USB.

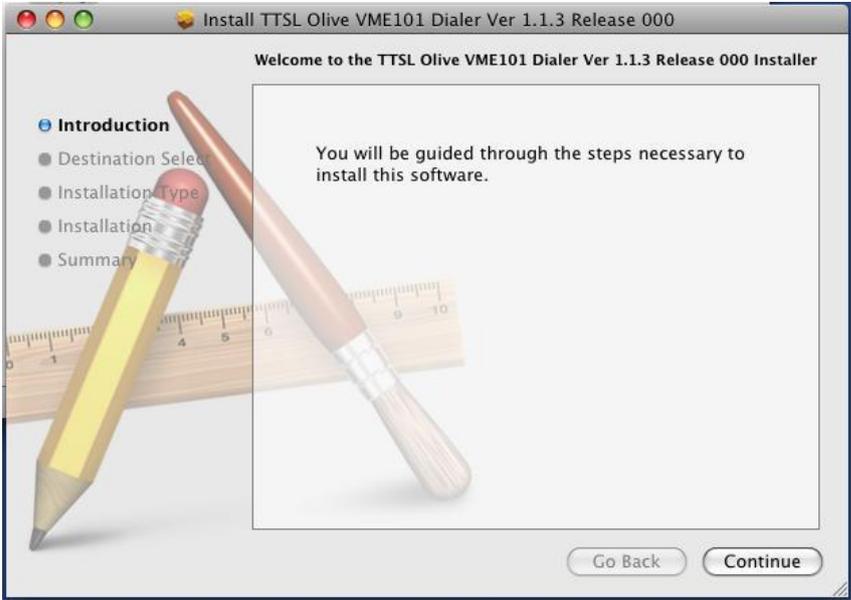


2. Install VME101 Dialer & Driver

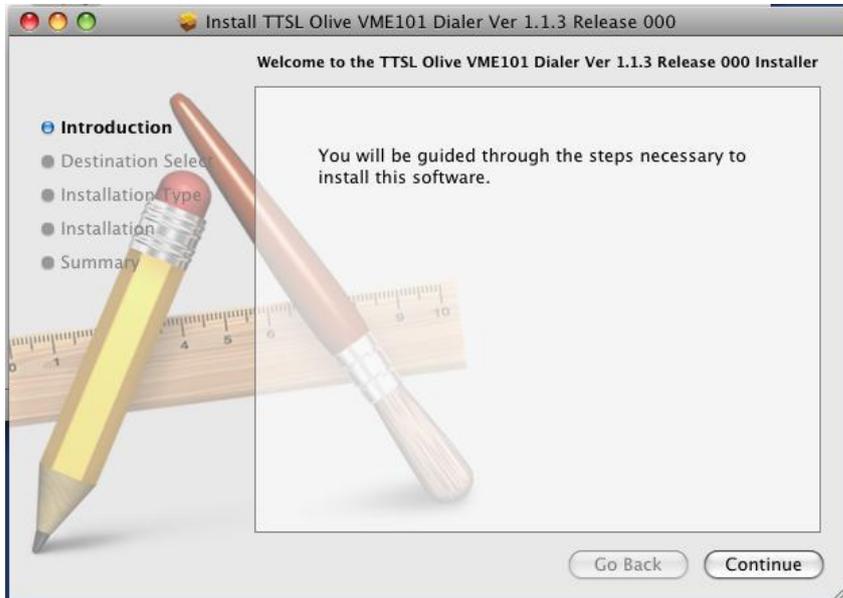
Insert the VME101 device into computer



Double click icon of "TTSL Olive VME101 Dialer"



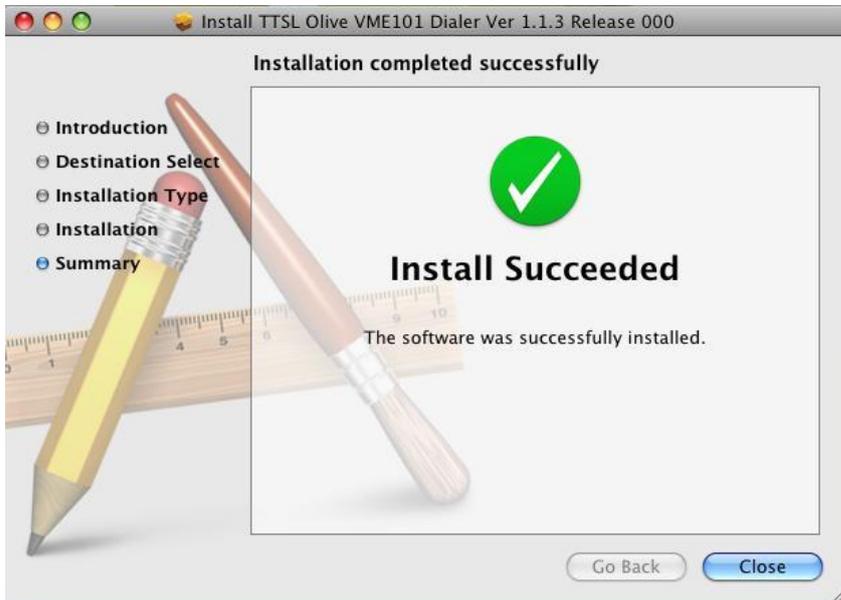
Click "Continue" then install



Then enter your laptop's password when pop up window appears



When installation is successful click on close button



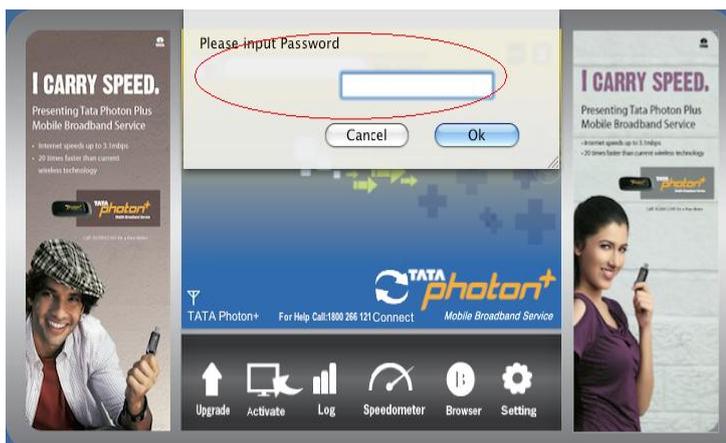
After clicking on close Dialer opens



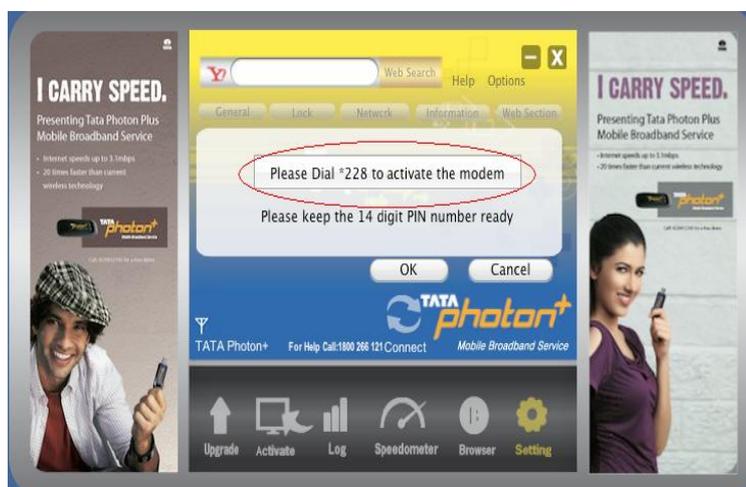
When the installation is complete, the following dialer appears
Please click on the “Activate” button as shown in the image below



Enter Password as “0000”



Please dial *228 and click on the “Activate” button





Once activation is successful, click on the “Connect” button and start surfing

Un-installation of Application Software

1. Exit Management procedures.
2. Open “uninstall TATA Photon+ Dialer”, click “OK” >“OK”.

Installation Procedure for Linux

Before proceeding further make sure you have wvdial installed on your laptop/desktop. If not then install it by writing `apt-get install wvdial` in terminal. (You need internet connection for it)

Now plug in your modem in USB port. On inserting you will notice icon of VME101 on your desktop screen, right click on it and **eject it**.

1. In terminal write the following command:

\$sudo lsusb

Sometimes it need to input the password for sudo, such as

`[sudo] password for ***:`

Please input it, then it should has similar information as follows:

`Bus 002 Device 002: ID 201e:2009`

Here the 201e:2009 is very important; it corresponds to the VID&PID of the data card.

2. Now it should load the proper module to let the kernel know the device. Please do as follows:

\$sudo modprobe usbserial vendor=0x201e product=0x2009

After that, using the command “dmesg” to check again, it will see the following information:

```
usbcore: registered new interface driver usbserial
drivers/usb/serial/usb-serial.c: USB Serial support registered for generic
usbserial_generic 2-2:1.0 generic converter detected
usb 2-2: generic converter now attached to ttyUSB0
usbserial_generic 2-2:1.1 generic converter detected
usb 2-2: generic converter now attached to ttyUSB1
usbserial_generic 2-2:1.2 generic converter detected
usb 2-2: generic converter now attached to ttyUSB2
usbcore: registered new interface driver usbserial_generic
drivers/usb/serial/usb-serial: USB Serial Driver core
```

This is for loading the device; the next steps should introduce how to dial the data service. We use the wvdial command as example.

3. Edit the wvdial configure file by typing the following command:

\$sudo gedit /etc/wvdial.conf

On entering the above line a new window will pop up. Fill in the details as given below and click save and close that window.

Edit the wvdial.conf file as follows:

```
[Dialer Defaults]
Init = ATZ
Init = ATQ0 V1 E1 S0=0 &C1 &D2 +FCLASS=0
Modem Type = USB Modem
Baud = 115200
Modem = /dev/ttyUSB0
Phone = #777
Username = internet
Password = internet
Stupid Mode = 1
```

4. Do the wvdial to connect data service:

\$sudo wvdial

This command will initialize the modem and connect you to internet.

If connected successfully you will see this in terminal window, see the image:

```
haier@haier-laptop:~$ sudo wvdial
--> WvDial: Internet dialer version 1.60
--> Cannot get information for serial port.
--> Initializing modem.
--> Sending: ATZ
ATZ
OK
--> Sending: ATQ0 V1 E1 S0=0 &C1 &D2 +FCLASS=0
ATQ0 V1 E1 S0=0 &C1 &D2 +FCLASS=0
OK
--> Modem initialized.
--> Sending: ATDT#777
--> Waiting for carrier.
ATDT#777
CONNECT 153600
--> Carrier detected. Starting PPP immediately.
--> Starting pppd at Wed Apr 7 11:00:44 2010
--> Pid of pppd: 2202
--> Using interface ppp0
--> pppd: p00 p00
--> local IP address 10.66.51.116
--> pppd: p00 p00
--> remote IP address 192.168.240.83
--> pppd: p00 p00
--> primary DNS address 202.152.203.2
```

Once you are connected press CTRL+C to disconnect from internet.

From next time,

1. Plug in the device, eject it.
2. `sudo modprobe usbserial vendor=0x201e product=0x2009`
3. `sudo wvdial` .
4. `ctrl+ c` to disconnect

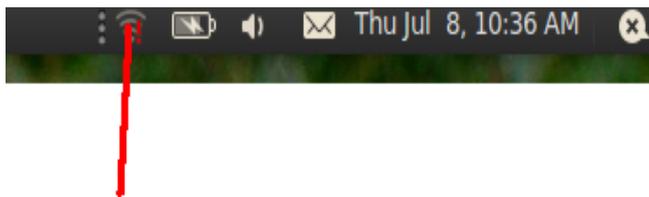
Note the following user guide only implies to **Linux version 10.4 LTS** which comes with **kernel 2.6.32-23 Generic & above**.

All below Linux OS versions will have to use Terminal to connect to internet, if not upgraded to 2.6.32-23 kernel.

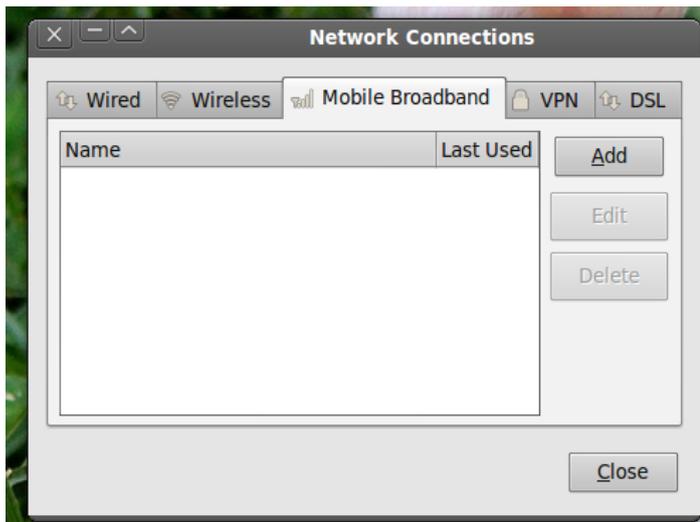
1. Plug in your device and you will notice the dialer on desktop , right click on the dialer and eject it. **(Ejecting is compulsory)**



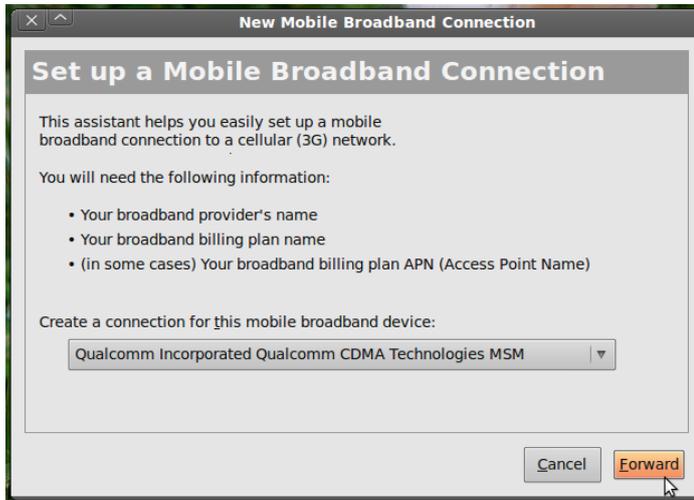
2. On task Manger **right** click on the icon highlighted and select the option “**Edit Connections**”.



3. New window “Network Connections” will open > select Mobile Broadband option as displayed, then click on “Add” option:



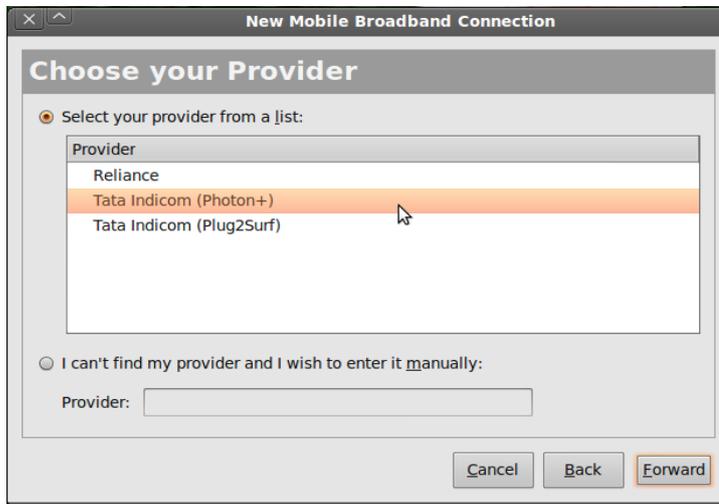
3. Select **Forward** without changing anything from drop down box:



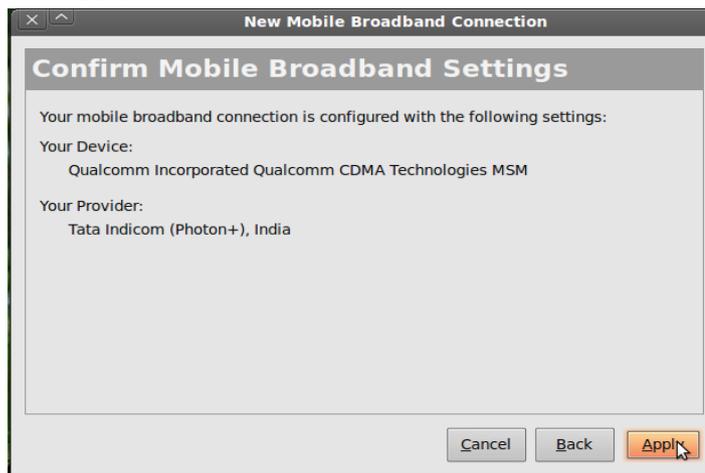
4. Select **Forward** again without changing anything from drop down box:



5. Select **TATA Indicom (Photon+)** option & click on **Forward**:



6. Select **“Apply”**



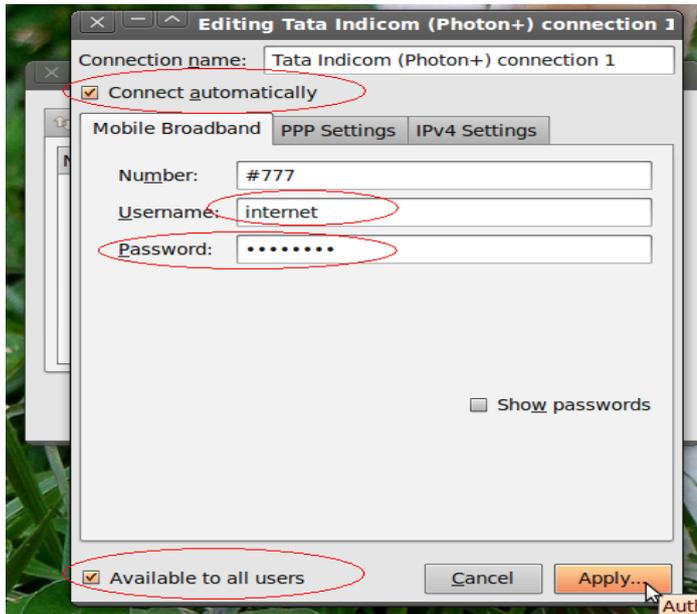
7. After clicking **“Apply”** new window will pop up as displayed in picture below:

Fill the following details:-

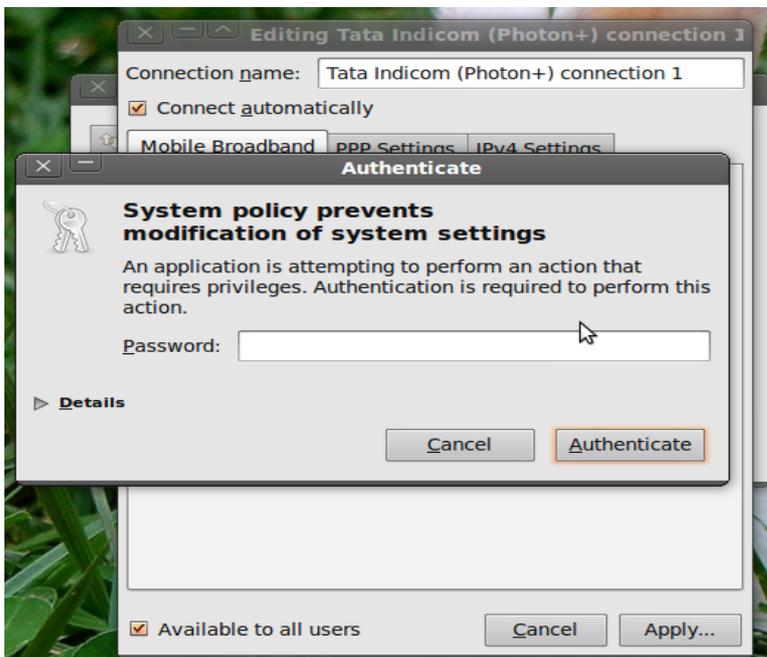
Username –internet (small letters)

Password- internet (small letters)

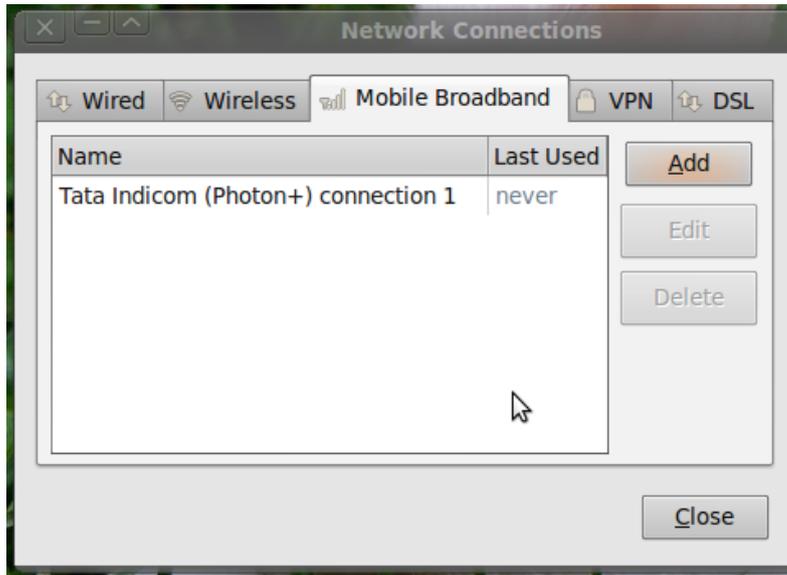
Check the option **“Connect automatically”** & **“Available to all users”**, then click **“Apply”**.



8. After entering the details in above step, a pop up window will open and ask for password to authenticate – you need to enter your admin password & after entering press authenticate.



9. After authenticating the following window will be seen. Close the window.



10

Now **single click** on network connection and you will notice there will be a connection named as “ **Tata Indicom (Photon+) connection1** ” ----

Single click on the connection name & you will be connected to internet .



7. Using the Dialer

With this Dialer, you can enter the corresponding function modules through each button or menu in the main interface. Same like as below:



Connect: Press Connect, the software will create a wireless network connection automatically. You can then start surfing the internet

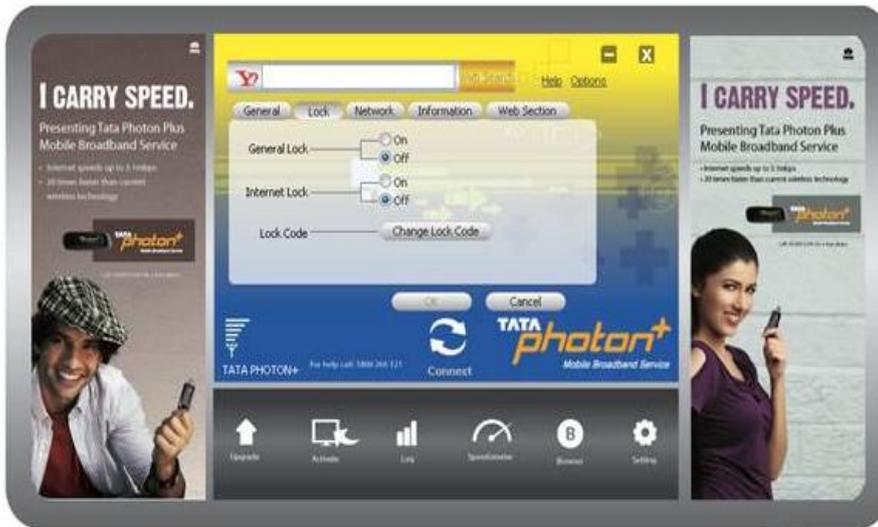
Upgrade:  On clicking Upgrade the dialer will check if the latest version of dialer is installed on the computer. If not it will prompt the user to upgrade the dialer

Activate:  This option shall be used to activate the device by the OTASP service. If the MIN of the modem is default MIN, it only can do this function unless it is activated. The default password should be “0000”.

General: You can set a series of parameters of the dial-up connection.



Lock: On selecting Lock, General Lock and Internet Lock options should be provided. These options should be password protected. The default password should be “0000”.



Network: You can set the mode when connecting the net and edit the Profile Name.

- **Hybrid mode:** Select it, you will access network with the mode mixed with HSD and CDMA.
- **Hsia:** Select it, you will access network in a higher rate.
- **CDMA 1X:** Select it, you will access network with the mode of CDMA.



Information: You can get the information of the software



Log:  On clicking on Log the user will be redirected to his Tata Photon Plus MyAccount section

Speedometer:  On clicking on Speedometer the user will be redirected to a website. Using this website the user can check his current speed.

Browser:  On clicking Browser the default Web browser of the customer will be opened

Setting:  You can enter into "Settings" window by clicking this button

8. Troubleshooting

1. Q: Which operation systems VME101 supports?

A: The supported operation systems are as follows:

Windows2000SP4/XP SP2/Vista Windows7/Mac 10.5/10.6 /Linux OS/Fedora

2. Q: What's the max speed of dongle supports?

A: The max speed is 3.1Mbps.

3. Q: Why the Dialer displays no signal?

A: 1. Please confirm the device works normally. Please refer to the user manual.

2. Please confirm the local network is fine.

3. If still not resolved, please contact carrier.

4. Q: How to in-plug/unplug dongle device?

A: Connect the device to the PC.

5. Q: What's means red/blue LED flash?

A:No service state: red light flash.

Enter service area state: blue light double flash.

Connect state: blue light fast flash.

6. Q: How to use T-Flash card?

A: 1. Insert the T-flash card to your data card

2. Connect Data card to the computer

3. Install the Dialer

4. Open "My computer"---Removable disk.

If your radio card has abnormal conditions, please refer to the following table.

Common problems	Check item
Cannot automatically install the driver & Dialer tool in the first time	Maybe the computer does not open the auto run function. Please go to "My Computer"->CD Rom which name is "VME101 Dialer", open it and run the autorun.exe manually.
Cannot install driver successfully	Please try to uninstall it and then install it again.

Common problems	Check item
Cannot find the device by Dialer tool	Please check whether it can find the device from Device Manager. If not, please check whether you can see the CD "VME101 Dialer" from "My Computer". If so, then eject the CD.
Cannot search signal from Dialer tool	Please check whether the number you used is activated or not. Please contact operator whether the parameters are configured correctly.
Cannot connect to internet by Dialer tool	Please check whether it can search signal by Dialer first. Please check whether the Modem configuration of PC is ok or not.

9. Care and Maintenance

Your radio card is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and to enjoy this product for many years.

Keep the radio card and all its parts and accessories out of small children's reach.

Keep the radio card dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits.

- Do not use or store the radio card in dusty, dirty areas.
- Do not store the radio card in hot areas. High temperatures can shorten the life of electronic devices, and warp or melt certain plastics.
- Do not store the radio card in cold areas. When it warms up (to its normal temperature), moisture can form inside, which may damage electronic circuit boards.
- Do not attempt to open the radio card. Non-expert handling may damage it.
- Do not drop, knock, or shake the radio card. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the radio card.
- Do not paint the radio card. Paint can prevent proper operation.
- Use only the supplied antenna. Unauthorized antennas, modifications, or attachments could damage the radio card and may violate regulations governing radio devices.

All of the above suggestions apply equally to your radio card or any accessory. If any of them is not working properly, take it to your nearest qualified service facility. The personnel there will assist you and, if necessary, arrange for service.

10. Important Safety Information

Traffic safety

Do not use the radio card while driving a vehicle. Do not place the radio card on the passenger seat or where it can break loose in a collision or sudden stop.

Operating environment

Remember to follow any special regulations in force in any area and always power off your radio card whenever it is forbidden to use it, or when it may cause interference or danger. Note that the radio card may cause similar interference as any cellular terminal (e.g. mobile phone) and must not be used in areas where the use of any such device is prohibited.

Use the radio card in its normal operating positions.

Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your radio card.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 20 cm (6 inches) be maintained between a radio card and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of wireless technology research.

Persons with pacemakers:

You should always keep the radio card more than 20cm (6 inches) from their pacemaker when the radio card is powered on.

You should not carry the radio card in a breast pocket.

If you have any reason to suspect that interference is taking place, power off your radio card immediately.

Hearing aids

Some digital radio cards may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

Other medical devices

Operation of any radio transmitting equipment, including radio cards, may interfere with the functionality of inadequately protected medical devices.

Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions.

Power off your radio card in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Persons with pacemakers:

Pacemaker manufacturers recommend that a minimum separation of 20 cm (6 inches) be maintained between a radio card and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of wireless technology research.

Emergency Call

You can use your phone for emergency calls. However, connections in call conditions cannot be guaranteed. You should never rely solely on the phone for essential communications.

Children Safety

Put your phone, battery, and charger in places beyond the reach of children. Do not allow children to use the phone, battery, or charger without guidance.

Do not allow children to put the battery in mouth, for electrolyte in the battery is poisonous.

Do not allow children to touch the small fittings. Otherwise, suffocation or gullet jam can be caused if children swallow the small fittings.